

Terms and Conditions

Goldwater Electronics AB

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Sweden

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Ordering

Goldwater Electronics is aimed exclusively at business customers and dealers.

When a quotation is submitted to us it will be reviewed by our knowledgeable staff who then will contact you personally via phone or email.

Goldwater Electronics AB has a greater range of products than appears on the website. Many of the products can also be tailored and customized as desired, for example: cable, connector types or complement of elements in an antenna. In collaboration with some of the manufactures, we can offer special and customized products. Contact us for further information.

Let us know if you want your order to be sent in a special way. Please also refer to the general supply provisions Incoterms EXW unless otherwise agreed.

The price for each item listed is exclusive VAT, unless otherwise indicated. Goldwater Electronics AB reserves the right to price increases that are beyond our control. Price adjustments can be made without notice.

On sale all payments are against invoices. Customary credit check is done. Credit period is normally 30 days, unless otherwise agreed. After the due date will be charged interest at 18 percent. Any objections to the invoice must be made within 8 days of the receipt to apply.

We reserve the right for printing errors and changes in terms of products, dimensions and rules made by our suppliers or certifying authorities and test institutes.

Delivery>Returns

All delivery charges relate to the free Goldwater Electronics AB, Västra Frölunda, according to Incoterms 2010 EXW unless otherwise stated or agreed upon.

Returns

Before a product is returned, the customer must agree with us about the return. The written return acknowledgment must be enclosed with the return. We do not accept the return of goods for a value over € 500. Repurchases are made if the product is returned undamaged, at the customer's expense, in the original packaging with a return fee of minimum 20%. Final decision on possible credit amount is determined after our inspection of the returned product. Returns must be received within 30 days of our invoice date. If the goods are not in perfect condition Goldwater Electronics AB is entitled to greater return deductions. We do not accept the return of ordered goods or products that are customized, tailored, specially made on request or not a part of our ordinary catalogue.

Warranty

The warranty period for our products vary, but at least 1 year, further information is provided by our sales department. some exceptions are consumables.

Cancellation

We do not approve cancellation of orders for customized, tailored or specially made products that we or our suppliers normally does not keep in stock. If the production of a customer unique product has started the cancellation of the order is not possible.

Product Change

Goldwater Electronics AB reserves the right to make design changes that may affect product performance. Current product specifications are available on our website and on our supplier's websites.

Responsibility

Goldwater Electronics AB is not responsible for any kind of consequential costs that may arise due to incorrect product or improperly followed installation instructions e.g. production, loss compensation or other indirect damage to the buyer or be transferred to a third party. This also applies to damage to the product produced by the buyer or third party.

Privacy Policy

When you place your order with us, you may need to provide some personal information. In connection with your order, you agree that we store and use your information in our business to fulfil the agreement to you. You have under the Personal Data Act the right to obtain the information we have stored about you. If it is incorrect, incomplete or irrelevant, you can request that information be corrected or deleted. Contact us by e-mail.